

CHARGEBACK PROCESSING

ChargeBack Processing adds deductions management capabilities to your Microsoft Dynamics 365 Business Central Receivables Management system.

FUNCTION

ChargeBack Processing provides deductions management capability for cash receipts processing to meet the needs of wholesale distribution businesses.

IMPACT

With *ChargeBack Processing*, you can enter and edit customer defined remittance adjustments prior to the posting of cash receipts. These entries record the monetary adjustments you need to close invoices during the cash receipts process, and are categorized to allow subsequent analysis.

FEATURES

- One-step entry or import of chargebacks during Cash Receipts processing
- Automatic creation and posting of Accounts Receivable documents for unapproved chargebacks
- Allows you to associate adjustments by expense category and specific General Ledger accounts
- Configurable options for chargebacks based on adjustment types and customers
- Chargeback assignment to parent or appropriate children when using National Accounts
- Complete drill down and inquiry capabilities, by customer or chargeback reference number
- Chargeback analysis report options allow you to add customer, adjustment type, and date restrictions to Chargeback Processing Analysis Reports

BENEFITS

- Saves time and effort by making a once tedious process extremely easy and efficient
- Improved cash flow through accurate chargeback tracking and instant access to information during collections

Contact your Business Central partner and discover how *ChargeBack Processing* can work for your organization.

The screenshot displays two screens from the Microsoft Dynamics 365 Business Central interface. The top screen is 'Adjustment Type Maintenance' for the date 1/26/2023. It includes sections for 'General' (Adjustment Type ID: UNDR, Balance Type: Debit, Adjustment Type Disc: Under Payment, Allowed Default Rule: Allow), 'Account Settings' (Chargeback Account: 11200, Clearing Account: 11400), and 'Adjustment Options' (Reason Code: UNDR, Batch Name: UNDR, Number Series: UNDR). The bottom screen is 'Remittance Entry' for the date 1/26/2023, showing a remittance ID of RE0000000000077. It includes fields for 'Remittance' (Remittance ID, Customer No. 10000, Payment Batch TEST) and 'Payment' (Check Number 12121, Doc Date 8/19/2022, Payment Amount 3,780.00, Payment Method CHECK). A 'Totals' section shows a Chargeback Amount of -100.00 and an Unapplied Amount of 0.00. Below the forms is a table with columns for Document Number, Document Type, Amount Remaining, Discount Amount, and Applied Amount.

Document Number	Document Type	Amount Remaining	Discount Amount	Applied Amount
103181	Invoice	4,240.00	0.00	4,240.00
→ 501032	Credit Memo	-560.00	0.00	-560.00

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Microsoft Dynamics 365
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