

CHARGEBACK PROCESSING

ChargeBack Processing adds deductions management capabilities to your Microsoft Dynamics® GP Receivables Management system.

FUNCTION

ChargeBack Processing provides deductions management capability for cash receipts processing to meet the needs of wholesale distribution businesses.

IMPACT

With *ChargeBack Processing*, you can enter and edit customer defined remittance adjustments prior to the posting of cash receipts. These entries record the monetary adjustments you need to close invoices during the cash receipts process, and are categorized to allow subsequent analysis.

FEATURES

- One-step entry or import of chargebacks during Cash Receipts processing
- Automatic creation and posting of Accounts Receivable documents for unapproved chargebacks
- Allows you to associate adjustments by expense category and specific General Ledger accounts
- Configurable options for chargebacks based on adjustment types and customers
- Chargeback assignment to parent or appropriate children when using National Accounts
- Complete drill down and inquiry capabilities, by customer or chargeback reference number
- Chargeback analysis report options allow you to add customer, adjustment type, and date restrictions to Chargeback Processing Analysis Reports
- Seamless EDI integration for 820 remittance document

BENEFITS

- Saves time and effort by making a once tedious process extremely easy and efficient
- Improved cash flow through accurate chargeback tracking and instant access to information during collections

Contact your Microsoft Dynamics® GP partner and discover how *ChargeBack Processing* can work for your organization.

The image shows two overlapping screenshots of the Microsoft Dynamics GP interface. The top window is titled 'Cash Receipts Entry - TWOR2 (sa)'. It features a ribbon with 'Actions' (Save, Auto Apply, Post, Delete, AA) and 'Additional' (Additional, File, Print, Tools, Help, Add Note). The main area shows a 'Receipt' entry for 'PYMNT00000000282' with a 'Batch ID' and 'Date' of 4/12/2027. The 'Customer ID' is BAKERSEM0001, 'Name' is Baker's Emporium Inc., and 'Currency ID' is ZUS\$. The bottom window is titled 'Adjustments Entry - TWOR2 (sa)'. It shows a grid of adjustments with columns for Type, Reference, Date, Invoice Number, Name, Phone, Amount, and Allow. The grid contains four rows of data:

Type	Reference	Date	Invoice Number	Name	Phone	Amount	Allow
National Account	Store Number	Contact Type					
Address ID	Salesperson ID						
ADV	JAN2017	4/12/2017				\$500.00	<input checked="" type="checkbox"/>
ADV	FEB2017	4/12/2017				\$300.00	<input checked="" type="checkbox"/>
RET	459852	4/12/2017				\$1,200.00	<input type="checkbox"/>
LBL	564987	4/12/2017				\$850.00	<input type="checkbox"/>
DMG	6346843854	4/12/2017				\$120.00	<input checked="" type="checkbox"/>
						Total	\$0.0000

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